

# Layout Evaluation of Interface of TV Remote Controls Based on Analytic Hierarchy Process

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## ABSTRACT

In order to quantitatively evaluate the beauty of the interface layout of the TV remote control, six beautification metrics are selected: balance, symmetry, continuity, cohesion, integrity, simplicity, and regularity, and quantify them separately. The analytic hierarchy process is introduced to calculate the weight of each indicator, and a comprehensive beauty calculation formula method for the layout of interface elements is proposed. Taking the interface element layout design of several TV remote controllers sold in T-mall software as an example, the objectivity and accuracy of the calculation method for evaluating the aesthetic degree of interface element layout are verified, and the weight of each aesthetic element can be reflected. The degree of influence of indicators on the comprehensive beauty of the TV remote control interface design helps guide designers to understand the importance of each indicator to the TV remote control interface design, and to improve the interface layout design of such products.

**Keywords:** Interface layout design, Analytic hierarchy process, Aesthetic measures, Aesthetic features, Design evaluation

## INTRODUCTION

The human-machine interface is a medium for effective communication between humans and machines (Su & Tang, n.d.). Therefore, the layout design of the human-machine interface affects the visual experience and operational performance of people operating the machine, and also affects the input and output efficiency of the entire system (Mitsopoulos-Rubens et al., 2011). Nowadays, commercial competition is fierce, and remote control products of the same price often have almost similar functions and performance parameters. Therefore, the layout of the man-machine interface and the corresponding aesthetics have become an important factor in the user's purchase behavior (Wu et al., 2016). Moreover, there has not yet been a unified and perfect calculation model and method to objectively explain the aesthetics of the interface.

This research uses the extraction of screens, buttons and other interface elements in the front view of the TV remote control, and proposes 6 characteristic parameters: balance, symmetry, continuity, cohesion, integrity, simplicity, and rhythm (Moshagen & Thielsch, 2010). It is used to evaluate

the beauty of the interface layout design of several TV remote controls that are on the market and have higher sales.

## METHODOLOGY

Ngo proposed a calculation model for evaluating the beauty of the user interface in his paper (Ngo et al., 2003). By classifying the beauty evaluation of the interface into 14 indicators and use quantitative mathematical models to evaluate. These indicators put forward an intuitive and relatively reasonable evaluation method, but the conclusion does not clarify the final comprehensive beauty calculation formula.

## AESTHETIC MEASURES

This article starts with the beauty of the user interface of the TV remote control (Tuch et al., 2012), selects some of the evaluation indicators, uses the analytic hierarchy process to calculate the overall beauty (OM) of the interface, and optimizes the interface of the existing air conditioner remote control using the derived relationship Design, this paper selects 6 indicators as factors in the final interface evaluation system.

## MEASURE OF BALANCE

A well-balanced man-machine interface can give users a good visual perception, and therefore improve the user's operating performance and the efficiency of man-machine system communication. Different elements of the interface have different visual weights (Ben-Bassat et al., n.d.). Large objects have larger visual weights, and small objects have smaller visual weights. The visual balance dimension of the interface usually has two directions, horizontal and vertical. An interface with a high degree of visual balance can help users achieve better operational performance, while an interface with a low degree of visual balance will adversely affect the user's operational performance. Therefore, balance is an extremely important evaluation index, and the calculation formula is:

$$BM = 1 - \frac{|BM_{vertical}| + |BM_{horizontal}|}{2} \in [0, 1]$$

## MEASURE OF SEQUENCE

When the user browses the interface, the user's eye movement follows a certain rule. Therefore, the arrangement of objects in the interface layout design allows the user's eyes to move easily in the displayed information. Generally, users start from the upper left corner when reading and browsing objects, and move back and forth from the upper left corner of the interface to the lower right corner. Moreover, perceptual psychologists have found that very large objects attract readers more than small objects. Therefore, the sequence as a parameter of the evaluation system, the calculation method is given by

the following formula:

$$SQM = 1 - \frac{\sum_{j=UL,UR,LL,LR} |q_j - v_j|}{8} \in [0, 1]$$

### MEASURE OF COHESION

The order in the design refers to the arrangement of objects in the layout so that the eyes can move in the displayed information. Usually, the eyes trained by reading start from the upper left corner and move back and forth on the display to the lower right corner. Perceptual psychologists find that certain things attract attention. It moves from large objects to small objects. The calculation of continuity is given by the following formula:

$$CM = \frac{|CM_{f1}| + |CM_{lo}|}{2} \in [0, 1]$$

### MEASURE OF UNITY

Integrity is a concept arising from the rational division of interface functions. After functional division, the interface will appear very orderly. The same interface elements are grouped into one area, which creates a sense of integrity of the entire interface. This sense of integrity Make the interface layout appear relatively regular, so users can use the TV remote control efficiently. The calculation formula is:

$$UM = \frac{|UM_{form}| + |UM_{space}|}{2} \in [0, 1]$$

### MEASURE OF SIMPLICITY

The simpler the man-machine interface means the simpler the interaction method, which also has an impact on the user experience. Therefore, simplicity is also used as an indicator of the evaluation system, and the calculation formula is:

$$SMM = \frac{3}{n_{vap} + n_{vap} + n} \in [0, 1]$$

### MEASURE OF REGULARITY

The regularity of the button layout also affects the user's visual experience and operating experience. Therefore, regularity is also used as an indicator of the evaluation system, and the calculation formula is:

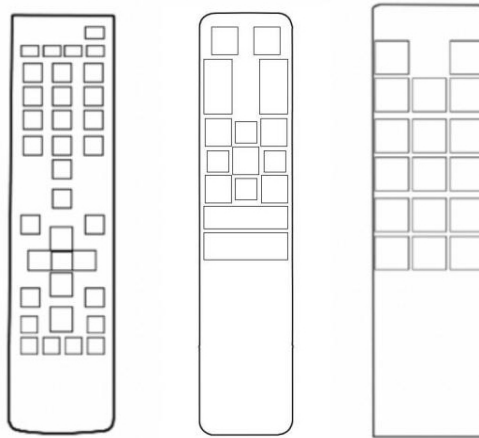
$$RHM = 1 - \frac{|RHM_x| + |RHM_y| + |RHM_{area}|}{3} \in [0, 1]$$

### ANALYTIC HIERARCHY PROCESS

This article uses the Analytic Hierarchy Process to model and proceed in the following three steps: Establish the Analytic Hierarchy Model; construct



**Figure 1:** Samples.



**Figure 2:** Wireframe of samples.

the judgment matrix in the criteria; rank order and check consistency (Ho & Ma, 2018).

### **SAMPLE SELECTION**

The sample selection of this research refers to the top three TV remote control products in T-mall software's comprehensive sales and positive reviews, and selects them as samples (see Fig. 1), and imports product images into Photoshop software and scales them. Outline the product outline in Photoshop software and then use the information in the software, including coordinates, width and height of various layout elements of each sample.

### **DATA PROCESSING**

Through the Photoshop software, the width, height and coordinate information of each TV remote control interface layout element can be accurately obtained. The data obtained is shown in the figure.

Construction of a comprehensive aesthetic evaluation system based on analytic hierarchy process.

Object	X	Y	Width	Height
1	7	17	10	10
2	7	24	16	9
3	26	24	16	9
4	45	24	16	9
5	64	24	16	9
6	8	40	16	16
7	35	40	16	16
8	60	40	16	16
9	8	60	16	16
10	35	60	16	16
11	60	60	16	16
12	8	80	16	16
13	35	80	16	16
14	60	80	16	16
15	8	100	16	16
16	35	100	16	16
17	60	100	16	16
18	35	120	16	16
19	35	147	16	16
20	7	170	16	16
21	62	170	16	16
22	35	179	19	20
23	24	199	20	19
24	36	197	18	15
25	52	199	20	19
26	35	218	19	20
27	7	232	16	16
28	62	232	16	16
29	35	246	20	21
30	7	254	14	15
31	64	254	14	15
32	7	272	14	15
33	26	272	14	15
34	45	272	14	15
35	64	272	14	15

Object	X	Y	Width	Height
1	18	21	42	42
2	90	21	42	42
3	7	70	45	85
4	95	70	45	85
5	10	163	42	42
6	57	168	35	35
7	97	163	42	42
8	13	216	35	35
9	52	206	42	42
10	102	216	35	35
11	10	250	42	42
12	57	256	35	35
13	97	250	42	42
14	7	300	130	35
15	7	340	130	42

Object	X	Y	Width	Height
1	8	56	50	50
2	8	112	50	50
3	8	168	50	50
4	8	224	50	50
5	8	280	50	50
6	8	336	50	50
7	64	112	50	50
8	64	168	50	50
9	64	224	50	50
10	64	280	50	50
11	64	336	50	50
12	120	56	50	50
13	120	112	50	50
14	120	168	50	50
15	120	224	50	50
16	120	280	50	50
17	120	336	50	50

Figure 3: Sample data.

$$BM_{horizontal} = \frac{w_T - w_B}{\max(|w_T|, |w_B|)}$$

$$BM = 1 - \frac{|BM_{vertical}| + |BM_{horizontal}|}{2} \in [0, 1]$$

$$BM_{vertical} = \frac{w_L - w_R}{\max(|w_L|, |w_R|)}$$

$$w_j = \sum_i^{n_j} a_{ij} d_{ij} \quad j = L, R, T, B$$

$$SMM = \frac{3}{n_{cap} + n_{hap} + n} \in [0, 1]$$

$$CM = \frac{|CM_n| + |CM_{10}|}{2} \in [0, 1] \quad CM_n = \begin{cases} c_n & \text{if } c_n \leq 1 \\ \frac{1}{c_n} & \text{otherwise} \end{cases}$$

$$c = \frac{h_{object}/h_{layout}}{h_{frame}/b_{frame}} \quad c = \frac{h_i/b_i}{h_{layout}/b_{layout}}$$

$$CM_{10} = \sum_i^n t_i \quad t_i = \begin{cases} c_i & \text{if } c_i \leq 1 \\ \frac{1}{c_i} & \text{otherwise} \end{cases}$$

$$UM = \frac{|UM_{form}| + |UM_{space}|}{2} \in [0, 1]$$

$$UM_{space} = 1 - \frac{a_{layout} - \sum_i^n a_i}{a_{frame} - \sum_i^n a_i}$$

$$UM_{form} = 1 - \frac{n_{size} - 1}{n}$$

$$SQM = 1 - \frac{\sum_{j=UL,UR,LL,LR} |q_j - v_j|}{8} \in [0, 1]$$

$$\{q_{UL}, q_{UR}, q_{LL}, q_{LR}\} = \{4, 3, 2, 1\}$$

$$v_j = \begin{cases} 4 & \text{if } w_j \text{ is the biggest in } w \\ 3 & \text{if } w_j \text{ is the 2nd biggest in } w \\ 2 & \text{if } w_j \text{ is the 3rd biggest in } w \\ 1 & \text{if } w_j \text{ is the smallest in } w \end{cases} \quad j = UL, UR, LL, LR$$

$$w_j = q_j \sum_i^n a_{ij} \quad j = UL, UR, LL, LR$$

$$RHM = 1 - \frac{|RHM_x| + |RHM_y| + |RHM_{area}|}{3} \in [0, 1]$$

$$RHM_x = \frac{|X'_{UL} - X'_{UR}| + |X'_{UL} - X'_{LR}| + |X'_{UL} - X'_{LL}| + |X'_{UR} - X'_{LR}| + |X'_{UR} - X'_{LL}| + |X'_{LR} - X'_{LL}|}{6}$$

$$RHM_{area} = \frac{|A'_{UL} - A'_{UR}| + |A'_{UL} - A'_{LR}| + |A'_{UL} - A'_{LL}| + |A'_{UR} - A'_{LR}| + |A'_{UR} - A'_{LL}| + |A'_{LR} - A'_{LL}|}{6}$$

$$RHM_y = \frac{|Y'_{UL} - Y'_{UR}| + |Y'_{UL} - Y'_{LR}| + |Y'_{UL} - Y'_{LL}| + |Y'_{UR} - Y'_{LR}| + |Y'_{UR} - Y'_{LL}| + |Y'_{LR} - Y'_{LL}|}{6}$$

Figure 4: Formula of Balance, Unity, Sequence, Simplicity, Cohesion, Rhythm (Ngo et al., 2003).

Target Layer	OM					
Index Layer	BM	SQM	CM	UM	SMM	RHM

Figure 5: The hierarchical structure.

Since the quantitative relationship between the evaluation indicators is not clear, this article will use the analytic hierarchy process to determine the weight relationship between the six quantitative indicators and the overall beauty of the product. The hierarchical structure is shown in the Figure 4.

The analytic hierarchy process mainly includes five steps: (1) Establish a hierarchical structure model composed of a target layer and a criterion layer;

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
n	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
RI	0	0	0.52	0.89	1.12	1.26	1.36	1.41	1.46	1.49	1.54	1.54	1.56	1.58	1.59

**Figure 6:** RI value.

(2) Construct a judgment matrix; (3) Single-level ranking; (4) Total ranking of levels; (5) Consistency check. For this article, the overall goal of the Analytic Hierarchy Process is set as the interface beauty of the TV remote control, and the selected six evaluation indicators are determined as the first indicator layer, which includes two layers. Since then, the hierarchical structure model is established, and the After the hierarchical index structure, the affiliation of the index between the upper and lower levels is determined. For the experimental purpose of this article, this article is based on 10 subjects (all graduate students majoring in design) on the 6 beauty of the criterion level. The method of comparing indicators in pairs to obtain the weight of each indicator. All subjects were informed of the purpose and content of the experiment and signed a consent form. According to the subjective evaluation of the subjects, the evaluation indicators in this article constitute a six-order matrix for judging the weight ratio for pairwise comparison:

$$\begin{bmatrix} 1 & \frac{1}{3} & 7 & 7 & 5 & \frac{1}{3} \\ 3 & 1 & 9 & 9 & 7 & 1 \\ \frac{1}{7} & \frac{1}{9} & 1 & 1 & \frac{1}{3} & \frac{1}{9} \\ \frac{1}{7} & \frac{1}{9} & 1 & 1 & \frac{1}{3} & \frac{1}{9} \\ \frac{1}{5} & \frac{1}{7} & 3 & 3 & 1 & \frac{1}{7} \\ 3 & 1 & 9 & 9 & 7 & 1 \end{bmatrix}$$

This paper uses the method of solving characteristic equations to derive the weights. For the data in this paper, the largest characteristic root  $n'$  of matrix A is 6.2277, and the weight vector is [0.1801, 0.3509, 0.0292, 0.0292, 0.0596, 0.3509]. When calculating the sorting weight vector under the single criterion, the consistency test must also be carried out. Because the subjects are prone to judgment confusion, it has a great impact on the reliability and validity of the experiment. When the judgment matrix deviates too much from the consistency, the reliability of this approximate estimation is questionable. Therefore, it is necessary to check the consistency of the judgment matrix. Use  $n'$  to represent the maximum eigenvalue with deviation, and the difference between  $n'$  and  $n$  reflects the degree of consistency deviation. Taking into account the influence of the number of factors at the criterion level, Saaty defines CI as a consistency index. In order to determine the allowable range of the degree of inconsistency, Saaty defines a consistency ratio CR,  $CR=CI/RI$ . When  $CR<1$ , the inconsistency can be accepted and will not affect the qualitative results of the ranking (Saaty & Katz, 1990). The value of RI in this article is as follows Figure. For the weight value obtained from the comparison matrix established above, the CR value can be obtained. CI value is 0.0455,  $CR = 0.0361$ .

Since the CR value is less than 1, the consistency of the judgment matrix is considered acceptable. Using the weight value obtained above, the calculation formula of OM is:

**Table 1.** CI, CR computation.

CI	CR
0.0455	0.0361

**Table 2.** Formula of BM,UM,SQM,SMM,CM,RHM.

	Sample 1	Sample 2	Sample 3
BM	0.656	0.493	0.538
SQM	1	1	1
CM	0.614	0.507	0.529
UM	0.647	0.759	0.894
SMM	0.048	0.086	0.115
RHM	0.73	0.675	0.667

**Table 3.** OM of samples.

	Sample 1	Sample 2	Sample 3
OM	0.7473	0.6989	0.7081

$OM = 0.1801*BM + 0.3509*SQM + 0.0292*CM + 0.0292*UM + 0.0596*SMM + 0.3509*RHM$

And the BM, UM, SQM, SMM, CM, RHM value of three samples can be computed by the formulas in Figure 5.

Substitute the values of BM, UM, SQM, SMM, CM and RHM into the calculation formula of OM, the OM values of all experimental samples can be obtained as follows: 0.7473 for sample one, 0.6989 for sample two, and 0.7081 for sample three.

## CONCLUSION

According to the results of data processing, sample one has the highest comprehensive beauty value, while sample two has the lowest comprehensive beauty value. The experiment shows that the sequence and rhythm of the remote control interface are the most important from the user's point of view, and the cohesion and unity of the remote control interface account for the lowest overall beauty weight. Therefore, when designing a TV remote control, designers should pay more attention to the sequence and rhythm of interface elements in order to learn about consumer behavior.

This article calculates the interface beauty indicators of several TV remote controls, and uses the analytic hierarchy process to build a comprehensive beauty calculation model.

But this article has several shortcomings. The first point is that this article treats all interface elements as rectangles, and uses the corresponding coordinates and related lengths of the rectangles to substitute into the formula calculations. The differences between interface elements are not considered, such as the function buttons with small chamfered button elements and the shape difference between the function button elements with larger chamfers;

the second point, this article automatically ignores the effect of color on the beauty of the interface, so it may have a certain impact on the results of the experiment. The third point is that when the user uses the TV remote control and intends to use a certain function button, he will hold a part of the remote control interface, so he will only focus on the interface other than the handheld part. Therefore, the width and height of the interface shall be subject to the panel interface held by the user. In future work, the concept of pixels can be introduced to further accurately calculate the beauty of each interface, and consider the impact of colors on the beauty of the comprehensive interface, and improve the evaluation model constructed by this analytic hierarchy process.

In this article, in order to make the designed interface meet the user's functional requirements for the TV remote control, and to meet the aesthetic needs of consumers, the analytic hierarchy process is used to construct the evaluation index model of the comprehensive interface beauty of the interface and is used in the TV remote control product field. Preliminary research has been carried out in the practice of interface design, and certain results have been achieved, but there is still a lot of work to be done in the future.

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