

# Sustainable Warehouse Optimization: Integrating Industrial Design and IoT

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## ABSTRACT

This paper examines an industrial design project aimed at optimizing the warehouse operations in a food manufacturing plant. A diverse team of experts from various fields collaborated in this project, with the industrial designer playing a pivotal role in the product design process. The problem under investigation in this paper is the need to streamline the complex and time-consuming process of tracking, organizing, and locating product pallets in the factory's storage unit. To address this challenge, an integrated and comprehensive system was implemented in the warehouse, requiring seamless synchronization of multi-purpose devices. Harnessing the power of Internet of Things (IoT) technology was the chosen approach. The proposed solution involves the implementation of an Indoor Positioning System (IPS). IPS accurately locates individuals or objects indoors, where traditional GPS and satellite-based technologies often lack precision. This approach was successfully executed within the warehouse, where devices and products work in harmony toward a common goal. These changes result in improved inventory management, reporting on sales and production needs, and more efficient operations. It also simplifies the task of finding empty spaces for forklift drivers, reducing time wastage and enhancing overall factory and warehouse performance. This project not only aids in optimizing the warehouse section but also contributes to enhancing the overall performance and productivity of the factory.

**Keywords:** IoT, Industrial design, IPS, Sustainability, Integrated design

## INTRODUCTION

The past decade has witnessed rapid advancements in industrialization, technology, and communication, collectively contributing to the facilitation and stabilization of human life. This confluence of factors has resulted in significant global population growth, primarily attributed to heightened sustainability and reduced mortality rates stemming from technological and developmental progress. Consequently, there is an urgent and pronounced need for infrastructures capable of sustaining this burgeoning population while judiciously managing finite resources. Addressing this imperative may lie in the concept of environmental intelligence, a focus of inquiry in this article.

Although the term “intelligent infrastructure” commonly implies a highly automated and intelligent system, it transcends mere automation. While technologies like automation and artificial intelligence contribute to imbuing

infrastructure with intelligence, they do not inherently define it. In essence, smart infrastructure denotes a system capable of fostering sustainable growth, ensuring a high quality of life, and facilitating resource management. From a technical standpoint, smart infrastructure constitutes a network of interconnected elements sharing information and utilizing generated data for autonomous decision-making processes, minimizing human intervention.

In the context of practical research, one exemplar of such intelligent infrastructures is smart warehouses. These warehouses, comprising micro-infrastructure such as product categorization, arrangement methodologies, product types, and production rates, can leverage the Internet of Things (IoT) for seamless communication. IoT facilitates the connection of various sub-infrastructure, employing internet protocols to enable information exchange and communication among subsystems, thereby enhancing intelligent diagnosis, monitoring, and management.

## **DEVELOPING HUMAN SYSTEMS INTEGRATION TOOLS TO SUPPORT SYSTEMS DESIGN**

HSI experts contribute by ensuring that human capabilities and limitations are considered. It has become clear that treating the system as separate from the users results in poor performance and potential failure in the operational setting. Continued growth in technology has not delivered desired results. Systems engineers and others are beginning to understand the role humans play in technology systems. The core challenge is to balance successful hardware and software solutions with human friendly implementations. To define the requirements of humans as a fundamental system component, it is essential to understand the inherent capacity of user populations and their typical operational environment (Booher, 2003). A description of a population's capacity incorporates more than the basic anthropometrics or the cognitive capability of the average member of the user population (Chapanis, 1996).

### **Literature Review**

#### **Smart Warehouse**

The challenges posed by the substantial volume of products and packages, as well as product diversity in a food manufacturing plant, manifest in issues of warehouse overcrowding and inefficient product placement. Forklift operators grapple with considerations of package weight, optimal storage locations, and efficient retrieval processes. Addressing these challenges necessitates the implementation of a smart warehouse – an infrastructure integrating diverse technologies to streamline warehouse and storage operations.

Drawing inspiration from intelligent parking systems, a smart warehouse can be envisioned as a comparable system. Intelligent parking systems encompass various sub-systems, including parking guidance and information systems, transportation-based information systems, intelligent payment systems, electronic parking, and automatic parking systems (Saxena et al., 2018b). The application of similar principles to warehouse management holds the promise

of efficient and hassle-free operations, aligning with the broader concept of intelligent infrastructure.

In the realm of managing warehouse products and handling materials with forklifts, the convergence of the Internet of Things (IoT) and Indoor Positioning Systems (IPS) has emerged as a revolutionary solution (Shum et al., 2022). In the spectrum of proposed communication protocols, ultrawideband (UWB) has emerged as the preferred choice for indoor and non-line-of-sight environments, effectively addressing challenges like jamming, scattering, and impediments between receivers and transmitters (Santoro et al., 2022).

The utilization of IPS, particularly leveraging UWB technology, has gained substantial momentum in manual and less standardized manufacturing systems. It enables the real-time tracking of the dynamic positions assumed by mobile industrial entities during operational shifts (Pilati et al., 2022). This technology has diverse applications, spanning from monitoring processes to managing safety, covering both in-plant logistics and production. Supervisors in industrial plants can enhance visibility into processes by considering various perspectives, including overall equipment effectiveness of forklifts, product throughput times, and avoiding collisions between Automated Guided Vehicles (AGVs) and workers (Rácz-Szabó et al., 2020).

## Methodology

In consideration of the IPS system, warehouse conditions, organizational structure, and handling of products, as well as the integration of the Internet of Things (IoT) and industrial design, a comprehensive field study has been initiated to address and provide a solution for IoT in accordance with the storage requirements. The workflow and design journey within the factory have been scrutinized, and a pre-design has been established by integrating forklift parameters, movement procedures, product locations, and the IoT functions assigned to the installed forklift.

During the design phase, the conditions were initially simulated, and its mental map was carefully examined for various services. Additionally, within the research team, different aspects were thoroughly investigated and troubleshooted prior to practical implementation.

This methodology, combining meticulous field information, simulation modeling, and mental mapping, ensures the optimal performance of the IPS system in the factory warehouse environment. The proposed solutions and strategies are anticipated to significantly enhance the efficiency and productivity of the warehouses, ultimately improving the overall performance of the entire factory.

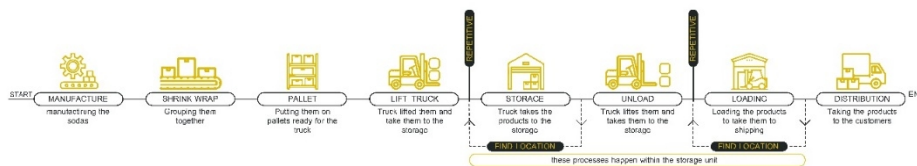
## Project Challenge Description

The management and monitoring of manufactured products within the factory's storage unit pose a significant challenge that demands meticulous attention and resource allocation. The current process involves a substantial workforce dedicated to tracking, organizing, and scheduling the distribution of products to customers. The operational challenge in product transportation within the storage facility revolves around the reliance on traditional

lift-trucks, leading to inefficiencies and errors. Manual monitoring of product locations is prone to human errors, causing delays and misplacements. Additionally, traditional forklifts lack precision, disrupting the storage layout and hindering timely product distribution.

Scientifically, the absence of integration with advanced technologies, like the Internet of Things (IoT), hampers real-time tracking and analysis. Implementing IoT solutions would enhance accuracy, enable predictive analytics for resource allocation, and provide insights into product movement patterns for efficient storage organization.

The challenges arise from manual processes, traditional lift-trucks, and a lack of technological integration. Addressing these issues through advancements like IoT and data analytics is crucial for optimizing efficiency and performance in the factory's storage and distribution processes.



**Figure 1:** System and causes of disorder.

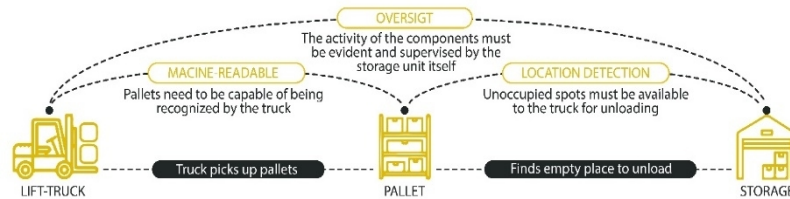
Figure 1 illustrates the intricate process of surveilling and organizing manufactured products within the factory storage unit, posing a multifaceted challenge requiring meticulous attention to spatial and temporal distribution. The vertical transportation system, represented by lift trucks, plays a pivotal role in conveying palletized product packages throughout the warehouse. The workflow involves manufacturing, packaging, pallet creation, and transportation, each requiring optimal coordination.

Technically, efficient tracking mandates a sophisticated system enabling real-time monitoring and precise spatial organization. The reliance on lift trucks for transportation adds complexity, necessitating seamless coordination among manufacturing, packaging, and pallet creation processes. The manufacturing process entails creating product units, followed by packaging and strategic pallet stacking for stability during transportation. Lift trucks then transport palletized products to designated areas within the warehouse.

This workflow emphasizes the need for a holistic approach integrating advanced technologies. Implementing cutting-edge solutions, such as IoT devices and sensors, can enhance monitoring precision, ensuring accurate tracking throughout manufacturing and storage. The technical intricacies highlight the requirement for a comprehensive system optimizing spatial organization and temporal coordination, with a focus on lift trucks and monitoring systems to enhance overall efficiency and reliability in product tracking and distribution.

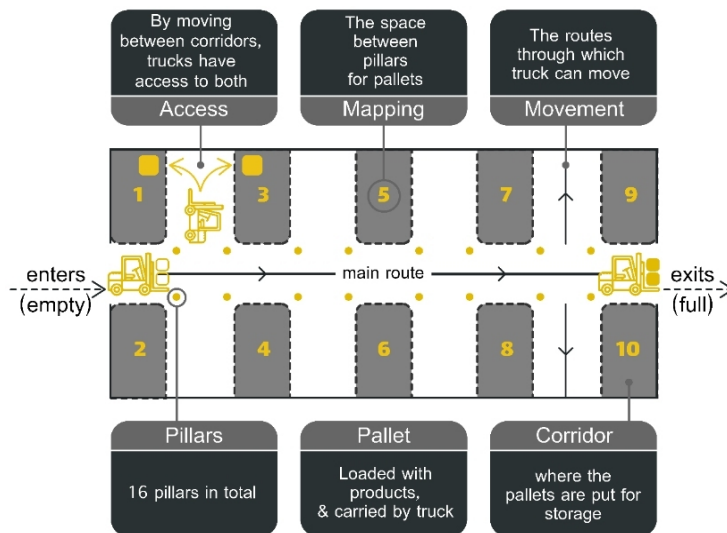
As depicted in Figure 2, the lift truck, equipped with recognition capabilities, adeptly identifies pallets and initiates the transportation process. In accordance with the predetermined storage location of the product structure,

the lift truck navigates to an available space for unloading. The initial section of the truck employs an Internet of Things (IoT) solution, facilitating pallet recognition, and under the supervision of a controller, it oversees the lifting location, route, and storage destination.



**Figure 2:** IPS.

The integration of IPS and IoT is executed through an electronic board meticulously designed by the industrial design team and subsequently installed on the lift truck. This strategic amalgamation of technologies ensures not only accurate pallet identification but also efficient control over the lifting, routing, and storage processes, ultimately enhancing the overall operational efficiency within indoor environments.

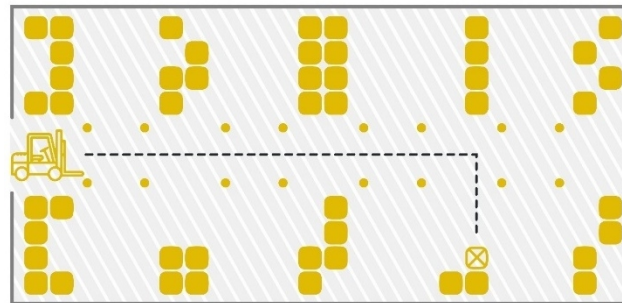


**Figure 3:** Inside the storage unit.

A systematic approach to efficiently locate the target pallet involves visualizing its position on a map for the driver. Contrastingly, current observations indicate that trucks aimlessly navigate through the storage area in search of the designated pallet. This challenge has been addressed through the development of a product integrated into the lift truck, enabling it to autonomously determine the optimal path.

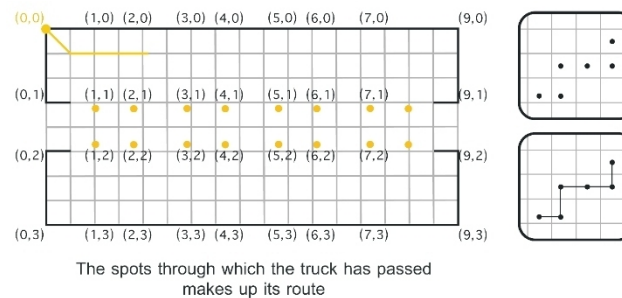
Ensuring the lift truck's precise identification within its designated storage location is imperative. Consequently, an intricate storage plan network has

been devised to establish specific points denoted by their exact coordinates  $(x, y)$  within the system. This structured network is visually represented in Figures 3,4 and 5, showcasing the strategic distribution of points to enhance the efficiency of the system in accurately locating and accessing the desired pallet.



Less movement results in less energy & time waste  
Also more accurate reports & data

**Figure 4:** The optimal way of accomplishing the task.



**Figure 5:** Tracking the movement of the lift truck.

### Architecture of the IoT

The IoT architecture proposed for warehouse management is designed to streamline data flow from sensors to end-users. The system comprises sensors, hubs, servers, and user-facing applications, integrating seamlessly for efficient data collection and processing. Key components and operations include.

#### Data Gathering

Sensors: Capture essential warehouse data, transmitting it to storage units in HUB components.

#### Data Processing in Hubs

Hubs: Central units aggregate and store data, establishing internal communication to comprehend information related to lift trucks, cells, and pallets.

### Centralized Data Interpretation

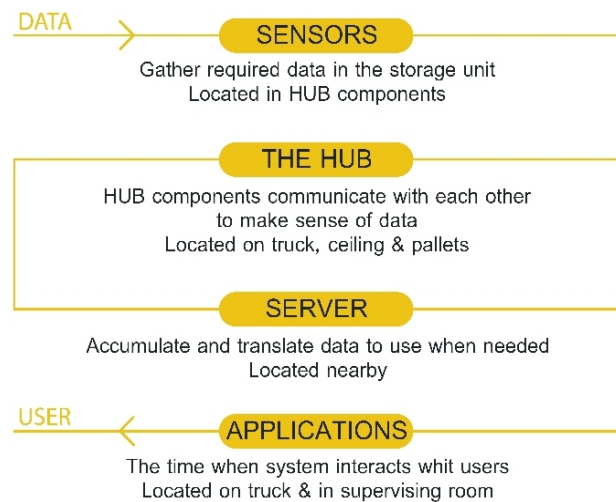
Server: The central processing unit interprets aggregated data, transforming raw information into actionable insights, particularly concerning lift trucks, cells, and pallets.

### User-Facing Applications

Applications: User-centric interfaces enable real-time interaction, strategically positioned in lift trucks and control rooms for monitoring and control.

### End User Interaction

End User: The ultimate user makes real-time decisions based on interpreted data within lift trucks and control rooms.



**Figure 6:** Architecture of the IoT.

## Analysis of the Impact of Internet of Things (IoT) Implementation on Warehouse Management

Table 1 outlines the transformative effects of integrating Internet of Things (IoT) technologies in warehouse management, focusing on operational efficiency, resource utilization, and overall advancements.

### Operational Throughput

A 58.33% improvement is observed, increasing the rate of operational processes from 60 to 95 units per hour, attributed to optimized processes facilitated by IoT.

### Energy Efficiency

A substantial 53.33% improvement is noted, with energy consumption per pallet decreasing from 0.60 kWh to 0.28 kWh due to enhanced pallet tracking efficiency through IoT.

### Technological Advancement

The technological landscape experiences significant advancement, transitioning from a stagnant state to higher sophistication and efficiency in warehouse management practices with IoT.

### Product Tracking Accuracy

A 60.00% enhancement is seen in accuracy, transitioning from a low level to high precision in product tracking, a direct result of IoT technology implementation.

### Real-Time Inventory Tracking

An impressive 80.00% improvement is achieved, eliminating visibility limitations and providing instant insights into inventory levels through IoT, facilitating timely decision-making.

### Automated Resource Allocation

Efficiency in resource allocation improves by 75.00%, transitioning from manual to automated processes with IoT optimization in the warehouse.

### Error Minimization

A 70.00% improvement is observed in minimizing errors during warehouse operations, attributed to enhanced accuracy and automation in product tracking and retrieval with IoT.

### Cost Efficiency

A 65.00% improvement is achieved, shifting from moderate to high efficiency in cost, thanks to automated processes and resource optimization introduced by IoT.

### Optimized Space Utilization

A 70.00% enhancement is noted in warehouse space utilization, transitioning from inefficiency to optimization through IoT-enabled processes.

**Table 1.** Analysis of the impact of internet of things implementation on warehouse management.

	Before IoT Warehouse Management	After IoT Warehouse Management	Improvement (%)
Efficiency	60 units/hr	95 units/hr	58.33%
Sustainability	0.60 kWh/pallet	0.28 kWh/pallet	53.33%
Development	Stagnant	Significantly Advanced	-
Accuracy	Low	High	60.00%
Inventory Visibility	Limited	Real-time	80.00%
Resource Optimization	Manual	Automated	75.00%
Error Reduction	High	Low	70.00%
Cost Efficiency	Moderate	High	65.00%
Space Utilization	Inefficient	Optimized	70.00%
Personnel Productivity	Average	Enhanced	50.00%



## CONCLUSION

The integration of Internet of Things (IoT) technology and industrial design proves highly effective for optimizing warehouse operations, as demonstrated in a food manufacturing plant project. The implementation of an Indoor Positioning System (IPS) showcases the seamless synchronization of multi-purpose devices, addressing complex challenges in warehouse management with precision and efficiency.

Notable improvements in inventory management, sales reporting, and overall operational efficiency underscore the tangible benefits of this integrated system. By simplifying tasks like finding empty spaces for forklift drivers, the solution reduces time wastage and significantly enhances both factory and warehouse performance.

The emphasis on sustainability is evident in the enhanced overall productivity of the factory, showcasing the potential for IoT and industrial design to contribute to sustainable practices alongside operational efficiency.

Looking forward, the integration of artificial intelligence (AI) holds promise for substantial advancements. The synergy of IoT, industrial design, and AI opens new possibilities for efficiency, cost reduction, and sustainable design solutions. These interdisciplinary approaches pave the way for innovative solutions in the industrial and IoT applications realm as the journey towards optimized warehouse management continues.

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