

# Semantic Decision Support for Action Forces With Risk Stratification From Estimated Physiological Strain, Cognitive-Emotional Stress and Situation Awareness

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## ABSTRACT

In the life-threatening work of action forces, a decision support system (DSS) must provide a software application that should improve a mission decision maker's capability to make decisions. This requires analysing large amounts of data and to present and visualize the best possible options available. In case of first responders, where errors in decision-making can have fatal consequences, timely identification of increased risk of physiological collapse, insufficient cognitive readiness and lack of situation awareness is mandatory. This paper therefore introduces our Semantic Decision Support System (SDSS) that can apply intelligent analytics on data from wearable biosignal sensors, to provide feedback in terms of risk stratification. It also includes a recommender engine that identifies the best next action at team management level. Its novelty lies specifically in the combination of various multimodal data streams each being equipped with assessment modules, risk stratification and recommender engines in order to finally combine various aspects of decision support that is based on psychophysiological measurement technologies. All relevant data is systematically merged into an advanced expert dashboard, providing a comprehensive platform for the continuous real-time monitoring and visualization of critical information. This capability enables the ongoing assessment of risk levels associated with a diverse group of action forces. The centralized dashboard serves as a powerful tool, enabling careful surveillance and prompt response to emerging risks across a broad spectrum of operational scenarios.

**Keywords:** Estimated physiological strain, Cognitive-emotional stress, Situation awareness, Semantic decision support, Expert dashboard

## INTRODUCTION

In critical operations like those carried out by action forces, it is vital to quickly spot an increased risk of physiological collapse, insufficient cognitive readiness or lack of awareness, since mistakes in decision-making can be fatal.

This highlights the need for a Semantic Decision Support System (SDSS) designed to assist decision makers in the field by intelligently analysing data from wearable biosignal sensors in real-time. We implemented such a system that provides feedback through risk stratification and suggests the best next action at the team management level. Its uniqueness stems from combining multiple processing streams, each with assessment modules, risk stratification, and recommender engines. This unification addresses various aspects of decision support based on psychophysiological measurement technologies.

The central component of the DSS relates to the assessment of physiological risk, in particular heat strain risk. It computes the Modified Physiological Strain Index (PSI\*) and applies a rule base for the classification into risk levels from PSI, heart rate, and estimated core body temperature data. Furthermore, various risk levels and duration of physiological strain are further related to recommended actions, such as, resting or rehydration. A second component provides a heuristic model of the cognitive-emotional stress that is associated with risk levels for reliable decision-making. The third component applies a mapping from cardiovascular bio-signals, such as, heart rate and heart rate variability, to quality levels of situational reporting. This Machine Learning-based estimation of various dimensions of situation awareness was developed by Paletta et al. (2022) and enables to estimate risks for increased error rates in (i) perception, (ii) understanding semantic context and (iii) projection of relevant risk-bearing developments in a scenario. A fourth component is based on the measurement of lactate concentration and provides another physiological risk stratification. Currently, these data are collected using standard lactate measurement technologies without wearable sensing capability.

The SDSS is linked to an Expert Dashboard for the monitoring and visualization of relevant information in real-time. It enables the tracking of risk levels for a large number of first responders, provides capabilities to switch between individual persons linked with the presentation of synchronized raw and processed data over time, as well as depicting the risk levels associated with the raw data, and recommended actions over time.

## RELATED WORK

Decision support systems have become indispensable in many areas, especially in life-threatening situations to which first responders are regularly exposed to. For this exact reason, there are already multiple research projects focussing on decision support systems based on biosignals. The US-based R&D project called HAZMAT developed a new system called REaCH (Fruhling et al., 2020). The REaCH system includes real-time health monitoring of first responders through wearable devices that capture individual health parameters and exposure to hazardous materials. The biomonitoring platform designed by Rodrigues et al. (2018) integrated different biomedical systems to enable the acquisition of real time Electrocardiogram (ECG), computation of linear Heart Rate Variability (HRV) features and collection of perceived stress levels. Tartare et al. (2018) developed a system that was composed of a lightweight garment integrating a number of sensors measuring

the wearer’s physiological state and a microcontroller permitting to gather all measured data and make data-based prediction on the wearer’s health state, stress and fatigue with the help of a local decision support system.

In comparison to all these projects, we are introducing a semantics-based DSS which, according to Jain (2020), consists of three components that are all supported by semantic technologies and integrated in such a way that they fulfil the purpose of a specific service. The three components are: (i) the knowledge base which represents and stores the domain knowledge required by the DSS, (ii) the model base, with the whole algorithmic that generates recommendations and provides the required decision support and (iii) the user interface as an information exchange between the user and the system and for the visualisation of all results from the DSS. Especially in the healthcare sector, there already exist many semantic technologies that support the decision-making in different areas according to Mishra et al., 2018 and Dalal et al., 2019. A large number of decision support systems for large-scale disasters and emergency management (Hassan and Yun-He, 2016) also exists. Still, to the best of our knowledge, there does not yet exist a semantic DSS for the advising of first responders.

### SEMANTIC DECISION SUPPORT SYSTEM

Figure 1 demonstrates in particular the implementation of the various DSS components that are modelled with respect to different types of risks that have been defined based on different psychophysiological variables of strain. These specific components of the DSS are outlined within the overall container of the “Human Factors Analytics DSS” (HFA-DSS) in the following sections. These different modules of HFA-DSS referring to (i) the physiological strain (PS-DSS), (ii) the situation awareness-related impact of physiological strain (SAW-DSS), (iii) the cognitive readiness-related impact of physiological strain (CR-DSS), and (iv) the lactate-concentration-based DSS component in the context of physiological strain (LC-DSS).

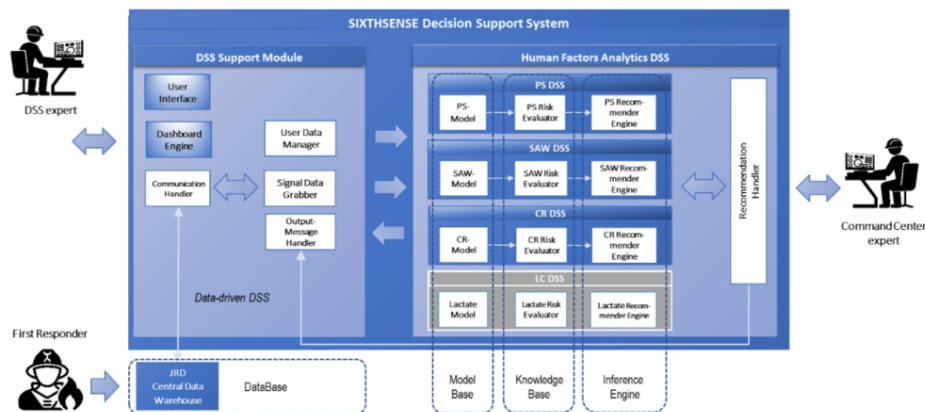


Figure 1: Schema of the semantic decision support system (SDSS) architecture.

## PHYSIOLOGICAL STRAIN (PS-DSS)

The proposal for the physiological strain modelling, in line with Buller et al. (2008), consists of using PSI as a starting point in the physiological strain assessment, where the classification labels were assigned based upon  $PSI \geq 7.5$  means “at risk”, and  $PSI < 7.5$ , which means “not at risk”. Given that the PSI value, presented by Buller et al. (2008) is based on core body temperature, and considering that our  $PSI^*$  uses the skin temperature instead, we concluded after analysing experimental data that 6 is a better  $PSI^*$  threshold for assessing physiological risk. Once an “at risk” classification has been made, additional physiological parameters could act as a second step validation of the physiological state of the first responder (i.e. heart rate thresholds, skin temperature thresholds). Yokota et al. (2005) established that, when using heart rate and skin temperature to assess physiological strain risk, a reasonable classification boundary would deal effectively with three conditions:

1. high heart rate and high skin temperature indicate “at risk”,
2. high heart rate from exercise and lower skin temperature indicate “not at risk”,
3. high skin temperature, regardless of heart rate, indicates “at risk” unless contextual information suggests otherwise.

Keeping in mind that the study of Yokota et al. (2005) focused on heat strain, it should be considered to add another boundary to account for exposure to cold environment that would be the expected scenario for mountain rescuers. For this reason, the boundary condition for cold exposure would be:

4. very low skin temperature, regardless of heart rate, indicates “at risk”.

## HEART RATE THRESHOLDS

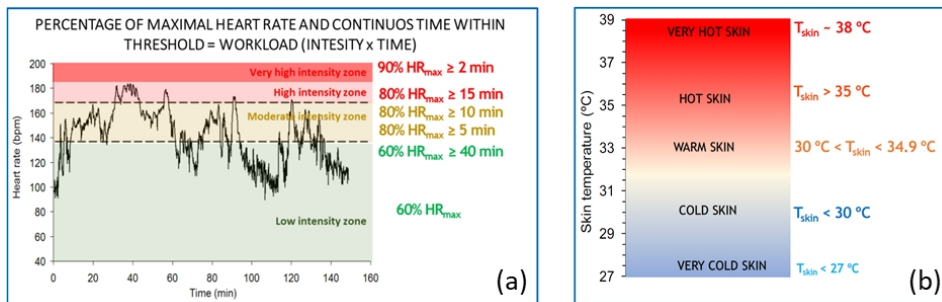
Fatigue is related to sustaining a high oxygen uptake ( $VO_2$ ) or heart rate (HR) (Astrand and Rodahl, 1986). First responders are reported to encounter many hazardous occupational conditions, which means they must work at high exertion levels during strenuous work activities in variable work shifts (Rodríguez-Marroyo et al., 2012). Physiological limits for heavy work have been set to prevent workers from overload. These limits define the maximal sustainable workload, which should not be exceeded permanently during the working time and are usually defined as upper limits for physiological performance. The most frequently applied limits are prescribed as a percentage of maximal oxygen uptake ( $\% VO_{2max}$ ) or maximal heart rate ( $\% HR_{max}$ ), representing the individual strain of a person.

Wu and Wang (2001) established that for high-intensity work, the maximum acceptable work duration for individuals working at 60% of  $VO_{2max}$  ( $\sim 75\% HR_{max}$ ) is 18.8 min, and 6.5 min when working at 70%  $VO_{2max}$  ( $\sim 85\% HR_{max}$ ). In terms of heart rate, the maximum acceptable work duration would be 4 min for an individual working at 90%  $HR_{max}$  ( $\sim 80\% VO_{2max}$ ), 9 min at 80%  $HR_{max}$  ( $\sim 65\% VO_{2max}$ ) and 18 min at 70%  $HR_{max}$ .

( $\sim 50\% \text{VO}_{2\text{max}}$ ). These threshold values, by contrast, are based on the population of untrained workers. First responders have to be physically fit to face up job-related tasks. This means they would have a higher cardiovascular capacity than the average work population (Perroni et al., 2010), which means they could spend more time in each heart rate threshold.

Usually, a model that establishes three exercise intensity zones according to the reference heart rate values corresponding to these thresholds is used: i) low-intensity zone, below the aerobic threshold; ii) moderate intensity zone, between the aerobic and anaerobic thresholds; and iii) high-intensity zone, above the anaerobic threshold. Previous studies (Rodríguez-Marroyo et al., 2012; Callender et al., 2012) have found the aerobic and anaerobic threshold in first responders at  $\sim 65$  and  $\sim 85\% \text{HR}_{\text{max}}$ , respectively.

Leading to following heart rate thresholds for the physiological strain model (Figure 2a):



**Figure 2:** Proposed heart rate thresholds (a) and skin temperature thresholds (b) for the physiological strain model.

- Very high intensity zone (danger threshold)
  - $\text{HR} \sim 100\% \text{HR}_{\text{max}}$  for more than 1 minute indicates “at risk”
  - $\text{HR} > 90\% \text{HR}_{\text{max}}$  for more than 2 minutes indicates “at risk”
- High intensity zone (danger threshold)
  - $\text{HR} > 80\% \text{HR}_{\text{max}}$  for more than 15 minutes indicates “at risk”
  - $\text{HR} > 70\% \text{HR}_{\text{max}}$  for more than 35 minutes indicates “not at risk”
  - $\text{HR} > 60\% \text{HR}_{\text{max}}$  for more than 40 minutes indicates “not at risk”
- Moderate intensity zone (warning threshold)
  - $\text{HR} > 80\% \text{HR}_{\text{max}}$  for more than 5 minutes indicates “at risk”
  - $\text{HR} > 70\% \text{HR}_{\text{max}}$  for more than 20 minutes indicates “not at risk”
  - $\text{HR} > 60\% \text{HR}_{\text{max}}$  for more than 25 minutes indicates “not at risk”
- Low intensity zone
  - $\text{HR} \leq 60\% \text{HR}_{\text{max}}$  indicates “not at risk” if other parameter are “within thresholds”

## SKIN TEMPERATURE THRESHOLDS

The inability to regulate core body temperature during work in the heat is perhaps the most direct index of occupational thermal strain (Notley et al., 2018). Excessive rises ( $\geq 40.0$  °C) or drops ( $\leq 27$  °C) in core body temperature can rapidly lead to organ failure and death if medical care is unavailable (NIOSH, 2016). As such, for heat strain, it is recommended that core body temperature should not exceed 38.0 °C and 38.5 °C for extended periods for unacclimatised and acclimatised workers, respectively (ACGIH, 2017). However, a core body temperature limit of  $\sim 39.5$  °C has been accepted in short periods for compensable conditions in acclimatised subjects (Sawka et al., 2001). Regarding cold strain, the main goal is to prevent the core body temperature from falling below 36 °C. If the core body temperature falls below 35 °C, there is a risk of hypothermia, whereas if the core body temperature reaches 27 °C, unconsciousness occurs and can eventually be fatal (ACGIH, 2018).

The body surface (skin) represents the medium between the body core and the external environment. As such, skin temperature is not only influenced by environmental and clothing parameters but also by metabolic heat production and autonomic heat loss responses (skin blood flow and sweating). In cooler conditions, where cutaneous vasoconstriction minimises the thermal gradient for dry heat exchange, regional differences in skin temperature are extensive (Notley et al., 2018). However, in hotter environments or wearing protective clothing, skin temperature rises and becomes more uniform as increases in cutaneous vasodilatation facilitate blood-borne heat transfer to the skin surface (Notley et al., 2018).

Based on the research the following thresholds for the skin temperature ( $T_{\text{skin}}$ ) were used (Figure 2b):

- $T_{\text{skin}} > 38$  °C indicates “at risk” (danger threshold)
- $T_{\text{skin}} > 35$  °C and  $\leq 38$  °C indicates “at risk” (warning threshold)
- $T_{\text{skin}} > 27$  °C and  $\leq 35$  °C indicates “not at risk” if other parameter are “within thresholds”
- $T_{\text{skin}} \leq 27$  °C indicates “at risk” (warning threshold)

## DECISION RULES

Based on the presented thresholds for PSI\*, heart rate and skin temperature multiple decision rules have been defined together with recommendations for the first responder and are shown in Table 1.

**Table 1.** Decision rules for PS-DSS (risk levels + recommended actions).

Parameter Change	Recommended Action
PSI* $\geq 6$ for more than 5 min	take a breath (2 min)
PSI* $> 7$ for more than 3 min	take a break (5 min)
PSI* $> 8$ for more than 3 min	take a long break ( $>10$ min)
PSI* $> 9$ for more than 3 min	<i>Stop working + Go to recovery</i>
HR $\sim 100\%$ HR <sub>max</sub> more than 1 min	take a short break (5 min)
HR $> 90\%$ HR <sub>max</sub> more than 2 min	take a short break (5 min)
HR $> 80\%$ HR <sub>max</sub> more than 15 min	take a long break ( $>10$ min)
HR $> 80\%$ HR <sub>max</sub> more than 10 min	slow down (the pace of work)
HR $> 60\%$ HR <sub>max</sub> more than 20 min	slow down (the pace of work)
HR $> 60\%$ HR <sub>max</sub> more than 40 min	take a long break ( $>10$ min)
T <sub>skin</sub> $> 38$ °C more than 5 min	<i>Finish service + Go to recovery</i>
T <sub>skin</sub> $> 37$ °C more than 5 min	take a long break ( $>10$ min)
T <sub>skin</sub> $> 36$ °C more than 15 min	take a short break (5 min)
T <sub>skin</sub> $\leq 27$ °C and HR $> 50\%$ HR <sub>max</sub>	speed up (the pace of work)
T <sub>skin</sub> $\leq 27$ °C and HR $< 50\%$ HR <sub>max</sub>	<i>Finish service + Go to recovery</i>

## SITUATIONAL AWARENESS (SAW-DSS)

This AI-based predictive model of first responders under increased stress provides estimators for levels of situation awareness integrating biosignal data and predicts the performance of a situation report, which is critical at the emergency site (Paletta et al., 2022). Situational awareness and decision-making processes were first represented by a regression tree-based estimator, in the line of providing highly transparent methodology within explainable AI. A machine learning method was used to estimate biosignal-based human states and map these to situation awareness-driven risk levels, which further map to recommended actions.

In a further step, a neural network-based classifier (Support Vector Machine; SVM; Hsu et al. 2016; Chang and Lin, 2011) was deployed that predicts three levels (L1, L2, L3) of risk in the accuracy of a situation report. These levels refer to “perception”-, “understanding”-, and “projection”-specific analyses. Each of the SA levels can reach a SAW (situation awareness) degree of 1 (“low awareness”), SAW degree of 2 (“mid awareness”) or SAW degree of 3 (“high awareness”). Note that the respective AI-based signals (degrees) are slightly noisy and were smoothed by a mean filter in order to get a clearly stable behaviour.

The grades therefore obtained in terms of “situation awareness degrees” might then be assigned to “risk stages” in an essentially reciprocal manner. The final model was solely trained on HR and HRV-based data and achieved a prediction accuracy between approx. 66–69 % for situation awareness-based classification.

### COGNITIVE READINESS (CR-DSS)

The cognitive readiness of the first responder was estimated using a heuristically defined measure called the cognitive-emotional stress (CES) score:

$$\text{CES}_{\text{score}} = \text{HRV}_{\text{factor}} * \left( 1 - \frac{\text{HRV} - \text{HRV}_{\text{min}}}{\text{HRV}_{\text{max}} - \text{HRV}_{\text{min}}} \right) + \left( \frac{T_{\text{skin}} - T_{\text{skin}_{\text{min}}}}{T_{\text{skin}_{\text{max}}} - T_{\text{skin}_{\text{min}}}} \right) + \left( \frac{\text{HR} - \text{HR}_{\text{min}}}{\text{HR}_{\text{max}} - \text{HR}_{\text{min}}} \right) \quad (1)$$

For the  $\text{HRV}_{\text{factor}}$  a value of eight was used, according to previous experience. The CES parameter therefore mainly depends on the relative HRV value.

For the decision support system, the conditions for individual levels are the result of previous work and were developed empirically, as follows:

- The first responder is in “**Danger**” status if
  - the CES value has been above 8 for more than 5 minutes
  - the CES value was above 6.5 for more than 10 minutes
- The first responder is otherwise in “**Warning**” status if
  - the CES value was above 8 for more than 2.5 minutes
  - the CES value was above 6.5 for more than 5 minutes
- and in “**NoRisk**” status if none of the above conditions applies within the last 20 minutes.

### LACTATE COMPONENT (LC-DSS)

Over the past nearly five decades, blood lactate thresholds have emerged as vital tools in assessing endurance performance. The percentage of  $\text{VO}_{2\text{max}}$  at which individuals can sustain activity for an extended duration is associated with fatigue, partly caused by lactate accumulation in the muscles as the body increasingly relies on anaerobic pathways to support the work being done. Consequently, the accumulation of lactate in the bloodstream serves as an indicator of fatigue in humans and offers a means to assess the intensity of exercise relative to an individual’s physiological limits (Tipton et al., 2012).

In current literature, there is a widespread consensus among authors to define work intensities using a three-phase and two-threshold model (Seiler and Tønnessen, 2009). Generally, the first lactate threshold occurs at oxygen consumption levels of 65–80% of  $\text{VO}_{2\text{max}}$ , while the exercise intensity corresponds to a lactate concentration of  $2 \text{ mmol}\cdot\text{L}^{-1}$  (Kindermann et al., 1979). On the other hand, the second lactate threshold is defined at the workload when blood lactate concentration reaches approximately  $4 \text{ mmol}\cdot\text{L}^{-1}$  (Heck et al., 1985).

Considering all the aforementioned information, the three-phase intensity zones, considering lactate can be outlined as follows:



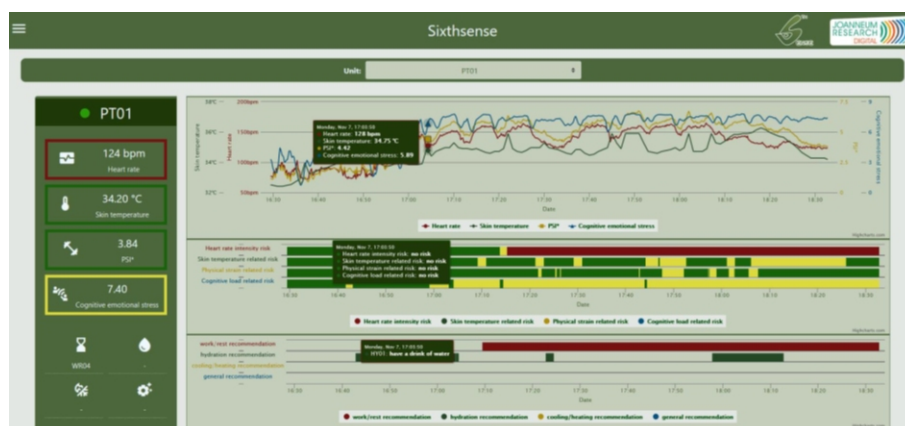
- **Low-intensity zone:** below  $2 \text{ mmol}\cdot\text{L}^{-1}$  of blood lactate ( $\sim 60\%$  of  $\text{HR}_{\text{max}}$ ) indicates a “not at risk” level, provided that other contextual parameters are within thresholds.
- **Moderate intensity zone:** blood lactate values above  $2 \text{ mmol}\cdot\text{L}^{-1}$  and below  $4 \text{ mmol}\cdot\text{L}^{-1}$  ( $\sim 60\text{--}80\%$  of  $\text{HR}_{\text{max}}$ ) are still considered “not at risk.”, but caution should be taken if blood lactate approaches  $3 \text{ mmol}\cdot\text{L}^{-1}$ .
- **High-intensity zone:** blood lactate above  $4 \text{ mmol}\cdot\text{L}^{-1}$  ( $\sim 80\%$  of  $\text{HR}_{\text{max}}$ ) for more than 2 minutes indicate an “at risk” danger threshold.

Leading to following decision rules for DSS (risk level and recommended actions):

- $> 4 \text{ mmol}\cdot\text{L}^{-1}$  more than 1 min take a short break (5 min)
- $> 3 \text{ mmol}\cdot\text{L}^{-1}$  more than 10 min take a breath (2 min)
- $> 2 \text{ mmol}\cdot\text{L}^{-1}$  more than 40 min slow down (the pace of work)

## EXPERT DASHBOARD

The implementation of the Decision Support System (DSS) required a specific visualisation in order to monitor and validate the application of dedicated risk levels and recommender-based information. The time sequence of the captured bio signals and the derived and calculated risks by the DSS as well as recommendations made during the field trials were visualised and analysed in real-time via a novel dashboard configuration. For this purpose, a traffic light visualisation for various risk levels and recommendations of multi-stage urgency was implemented to provide experts an intuitive presentation of selected variables. The highly flexible dashboard is suitable for focused investigations of scientific experts as well as for first responders and emergency service experts. The system is configured in a modular manner and enables interfacing with the various functional components of the Decision Support System in real-time. Furthermore, this system is easily extendable towards novel data structures, e.g., to include innovative sensor data that might be gathered in the future (Figure 3).



**Figure 3:** Expert dashboard of the semantic decision support system (SDSS).

## CONCLUSION

The Semantic Decision Support System (SDSS) presented in this work is an innovative solution for enhancing decision-making in life-threatening scenarios, particularly for first responders. By integrating intelligent analytics on biosignals from body-worn sensors, the SDSS offers a comprehensive approach to risk stratification and decision support at team management level. Its innovative combination of multimodal processing streams, psychophysiological measurement technologies, and Machine Learning-based situation awareness estimation provides a holistic perspective for reliable decision-making.

The core of the SDSS focuses on estimating physiological risk, specifically heat risk, through the modified physiological strain index (PSI\*) and a rule base for classification. It also incorporates a heuristic model for cognitive-emotional stress and a component based on lactate concentration measurement for additional physiological risk stratification. The SDSS is connected to an expert dashboard, enabling real-time monitoring and visualization of relevant information for multiple first responders.

In essence, the SDSS represents a powerful tool that minimizes errors in decision-making during critical situations, offering timely and informed support to mission leaders and first responders.

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