

# VR4ALL: Advancing Design Paradigms to Deliver Inclusive Products for Individuals With Visual and Motor Disabilities

Paula Escudeiro<sup>1</sup>, Nuno Escudeiro<sup>1</sup>, Márcia Campos<sup>1</sup>,  
and Francisca Escudeiro<sup>2</sup>

<sup>1</sup>GILT/ISEP, Rua Dr. António Bernardino de Almeida, 431, 4249–015 Porto, Portugal

<sup>2</sup>UP/ICBAS, R. Jorge de Viterbo Ferreira 228, 4050–313 Porto, Portugal

## ABSTRACT

In a world marked by pervasive challenges, individuals with visual and motor disabilities encounter multifaceted obstacles that hinder their daily lives. The prevailing issue lies in the absence of holistic and inclusive design solutions capable of addressing the diverse needs of this demographic. The VR4ALL project addresses these pressing challenges, aiming to bridge the gap in inclusive design solutions. Focused on the integration of virtual reality (VR) in education and design, the project pioneers the use of VR tools in the early stages of the design thinking process. By providing design professionals and students with a first-person perspective on the needs and limitations of individuals with disabilities, VR4ALL strives to cultivate environments that are both accessible and actively inclusive. The anticipated outcomes include a versatile technological toolset featuring 3D models, virtual environments, and application assets simulating disabilities. This immersive approach facilitates a deeper understanding of users' experiences and fosters empathy among design practitioners.

**Keywords:** Virtual reality, Inclusive design, Assistive technology, Innovation, Accessibility

## INTRODUCTION

The research conundrum at hand pertains to the pervasive challenges experienced by individuals with visual and motor disabilities in diverse contexts in daily life. This predicament revolves around the absence of holistic and inclusive design solutions that adequately address the multifaceted needs and obstacles faced by this demographic. The lacuna in understanding and accommodating the unique requirements of individuals with disabilities underscores the imperative for innovative interventions. The work discussed in this paper, and being developed at the VR4All project, is based on research exploring novel avenues to surmount these challenges and cultivate environments that are not only accessible but actively foster inclusivity in educational and professional spheres.

Virtual reality (VR) creates immersive environments that can be tailored to simulate specific circumstances placing users in otherwise impossible scenarios. The integration of VR into educational settings for designers becomes a highly valuable tool to stimulate empathy with the end-users that will be subject to distinct circumstances when using the product under development.

VR4ALL is motivated by the potential of VR in education and design. The focus shifts to using VR tools in the early stages of the design thinking process, offering design professionals and students a first-person perspective on the needs and limitations of those with disabilities. This sets the stage for a comprehensive exploration of immersive VR's role in inclusive design.

By providing design professionals and students with VR tools, the VR4All project will facilitate a deeper understanding of the needs and limitations of individuals with disabilities. Through the development of technological tools and the integration of VR into design education, the project strives to create a more inclusive and accessible future.

With the groundwork laid, the technology description seamlessly transitions to the project's results. VR technologies, when employed in education, offer innovative teaching tools that stimulate engaging and interactive learning experiences. The VR4ALL project leverages these technologies to stimulate innovative learning and teaching practices, specifically in the field of design education.

Anticipated outcomes of the VR4ALL project include the creation of a versatile technological toolset, encompassing 3D models of virtual environments, virtual wheelchairs, and consumer objects. Moreover, VR application assets will be designed to simulate disabilities, allowing users to undertake specific tasks as if they were disabled. The project will also yield comprehensive training material, comprising guidelines, practical exercises, and evaluation methods tailored for design educators, facilitating the seamless integration of VR tools into their teaching practices. Additionally, the project will conduct thorough pilot evaluations to assess the impact of VR tools on achieving learning objectives in design education.

The creation of VR application assets that simulate disabilities is highlighted, providing users with the ability to undertake tasks as if they were disabled. Thorough pilot evaluations are outlined to assess the impact of VR tools on achieving learning objectives in design education.

## **INSIGHTS FROM VIRTUAL REALITY STUDIES**

In a series of diverse studies exploring the intersections of VR technology and learning environments, researchers have contributed valuable insights across various themes. Including these studies will provide a comprehensive overview of existing research and contribute to the contextualization of our work within the broader landscape of VR applications in education and training.

Taçgın's (2020) study investigates the perceived effectiveness of Immersive Virtual Reality Learning Environments (IVRLE). Using gesture interaction, it teaches preoperative surgical procedures to nursing students. Results show learner familiarity with IVR technologies significantly influences confidence, emphasizing the importance of designing IVRLEs with consideration for learners' outcomes.

Mikael Söderman's (2002) research compares the impact of different product representations on end-users' understanding. Desktop VR and handmade sketches are compared, revealing generally small differences. The study

emphasizes the influence of prior product knowledge on end-users' comprehension, highlighting the importance of careful consideration when choosing representations in product concept evaluations.

Bargelis and Baltrusaitis (2013) contribute to understanding VR technologies in the design and development of engineering products. Recognizing VR as a vital tool in mechanical engineering, the research emphasizes its role in better-designed products and improved efficiency. The application of VR in product design and manufacturing requires diverse skills, highlighting the technology's significance in accelerating various stages.

Park, Son, and Lee (2008) present a novel approach to design evaluation of digital consumer products using VR-based functional behavior simulation. The approach integrates a product model, multimedia content data, a functional behavior model, and a finite state machine to create a comprehensive virtual product model. The study demonstrates the usefulness of the proposed approach through a comparative analysis, highlighting its advantages over other methods involving real products and two-dimensional screen prototypes.

In conclusion, the studies collectively underscore the multifaceted relationship between VR technology and learning environments, emphasizing the importance of theoretical grounding, user familiarity, and careful consideration of prior knowledge in optimizing the effectiveness of VR interventions.

These findings contribute significantly to our understanding of VR's diverse applications and the nuanced considerations essential for meaningful integration into educational and training contexts.

## **METHODOLOGY**

The transition from the conceptualization of the VR4ALL project to its methodological framework involves a deliberate and systematic approach to achieving its ambitious goals. The methodology section serves as the guiding blueprint for realizing the project's objectives, outlining future work towards revolutionizing higher education through VR.

### **Concept**

The VR4ALL project endeavours to transform the landscape of higher education through the groundbreaking integration of immersive VR technologies at the forefront of the design thinking and design-for-all methodologies. This innovative approach aims to reshape the way design professionals and students engage with their educational experiences. By harnessing the potential of VR, the project seeks to immerse participants in a virtual realm that mirrors real-world scenarios, providing a unique and empathetic understanding of the challenges confronted by individuals with visual and motor disabilities.

At its core, the VR4ALL project primary emphasis revolves around digital transformation. Here, the project pioneers the use of VR technologies as powerful tools for digital readiness, resilience, and capacity-building. It goes beyond traditional educational methodologies by introducing a dynamic and immersive dimension that not only prepares participants for the evolving digital landscape but also fosters adaptability and versatility.

Furthermore, the project places additional emphasis on stimulating innovative learning practices within higher education. By integrating VR at the early stages of the design thinking process, VR4ALL aims to redefine the boundaries of conventional teaching methods. Through hands-on, experiential learning, participants gain practical insights into inclusive design, contributing to the development of a new generation of creative and empathetic design professionals.

In alignment with these objectives, the VR4ALL project aligns with Erasmus+ priorities by actively promoting inclusion and diversity in education. By providing a platform for users to recognize challenges faced by individuals with disabilities, the project cultivates a heightened awareness of diverse perspectives. This not only enriches the educational experience but also contributes to the creation of inclusive learning environments that extend beyond traditional boundaries.

In essence, the VR4ALL project stands as a pioneering initiative that not only addresses the immediate challenges faced by individuals with disabilities but also propels higher education into a future where immersive technologies play a central role in shaping compassionate, adaptable, and digitally literate professionals.

## Objectives

The VR4ALL project outlines a cohesive set of objectives, seamlessly interwoven with the priorities of the Erasmus+ Programme, to address challenges faced by individuals with visual and motor disabilities while revolutionizing higher education through immersive VR technologies. The main objectives of the project are as follows:

1. **Develop Immersive VR-based Technological Tools:** Innovate and create a versatile technological toolset, including 3D models, virtual environments, and application assets simulating disabilities. This toolkit aims to deepen understanding by allowing users to navigate specific tasks as if disabled, directly contributing to digital transformation.
2. **Integrate VR Tools into Design Education:** Seamlessly infuse VR tools into higher and vocational design education, providing a first-person perspective on the challenges faced by individuals with disabilities. This integration seeks to redefine teaching methodologies and foster inclusivity, contributing to innovative learning practices and the priority of inclusion and diversity in education.
3. **Formally Evaluate VR Tools in Design Education:** Conduct a rigorous and formal evaluation of the effectiveness of VR tools within the context of design education. This evaluation ensures the quality and impact of the project's outcomes, validating their contribution to digital readiness and capacity-building, thus aligning with the Erasmus+ Programme's emphasis on digital readiness and capacity development.
4. **Simulate Visual and Motor Impairments:** Systematically simulate various visual and motor impairments, including color vision deficit, long- or

- short-sightedness, and limb loss, through VR technologies. This simulation fosters empathy and understanding for users with disabilities in the design process, directly addressing the inclusion and diversity.
5. **Develop Training Material for Higher Education Teachers:** Develop comprehensive training materials, including guidelines, practical exercises, and evaluation methods tailored for design educators. This empowers educators to seamlessly integrate VR tools into their teaching practices, supporting the priority of stimulating innovative learning practices by enhancing the skills of educators in using cutting-edge teaching tools.
  6. **Conduct Pilot Evaluation in Educational Context:** Execute extensive pilot evaluations to assess the impact of VR tools on achieving learning objectives in design education. These evaluations demonstrate the real-world application of VR technologies in education, contributing to the priority of creating inclusive and accessible educational spaces.

The VR4ALL project's objectives are intricately connected, collectively driving towards a transformative vision that encompasses digital transformation, innovative learning practices, and inclusivity in higher education.

## **DELIVERING INCLUSIVE PRODUCTS FOR INDIVIDUALS WITH DISABILITIES**

Delivering inclusive products is a multifaceted imperative, blending ethical considerations, social responsibility, and sound business strategy. The essence of creating products that resonate inclusivity lies in its capacity to transcend barriers and foster a sense of belonging for all users (Oliveira, Escudeiro, Escudeiro, Rocha, & Barbosa, 2019).

The cornerstone of inclusivity is accessibility. By ensuring that products cater to people of all abilities and backgrounds, including those with disabilities, we bridge the gap between technology and diverse user needs (Oliveira, Escudeiro, Escudeiro, Rocha, & Barbosa, 2019). This commitment to accessibility expands the reach of products, tapping into a broader market and presenting opportunities for increased sales and market share.

In a landscape marked by a growing demand for ethical business practices, inclusivity emerges as a beacon of responsibility. Acknowledging the diverse needs of users reflects a commitment to not just meeting market demands but also contributing positively to societal well-being.

Legal compliance with accessibility regulations is more than a checkbox; it is evidence to a company's dedication to upholding standards that promote equality and inclusivity. It is a proactive step towards creating an environment where everyone, regardless of their physical or cognitive limitations, can participate fully.

By embracing diverse perspectives and needs, products can evolve with creative solutions that may elude a more narrowly focused approach. This emphasis on broad thinking ensures that no user group is overlooked, leading to a richer, more inclusive user experience. Additionally, user satisfaction and loyalty are natural byproducts of designing products with inclusivity at the

forefront. When users feel their needs and preferences are acknowledged, it cultivates a positive experience, fostering loyalty and repeat engagement.

The risk of exclusion, both unintentional and potentially damaging, is mitigated when products are designed inclusively. As such, in the long term, businesses embracing inclusivity are not just adaptable but sustainable. As societal expectations evolve, those committed to inclusivity are poised to navigate change effectively, positioning themselves as forward-thinking entities responsive to shifting social dynamics.

## **FUTURE WORK**

The VR4ALL project, in its early stages, sets the stage for future advancements in immersive VR technologies within higher education and design thinking. As technology progresses, potential areas for development include refining disability simulations, incorporating haptic feedback, and expanding the range of simulated disabilities. Additionally, exploring the integration of emerging technologies like augmented reality (AR) and mixed reality (MR) could further diversify tools for design professionals and students.

Extending the scope of disability simulations to encompass cognitive impairments, fostering global collaborations, and integrating VR methodologies into standard curricula are also key considerations. A structured feedback loop, iterative design workshops, and adherence to ethical standards ensure ongoing alignment with user needs.

Longitudinal studies and collaborations with industry stakeholders contribute to the project's sustainability and scalability. The overarching goal remains to continually enhance the project's impact on inclusive design practices and education.

## **CONCLUSION**

In summary, the VR4ALL project stands as a pioneering initiative set to redefine higher education through the seamless integration of VR technologies into design thinking and design-for-all methodologies. Rooted in addressing the challenges faced by individuals with visual and motor disabilities, the project's methodology intricately combines technology and education. Each objective, from developing cutting-edge VR tools to integrating them into design education, contributes to the overarching vision of creating more accessible and diverse learning environments.

Anticipated outcomes, spanning a versatile technological toolset to comprehensive training materials, signal a paradigm shift in educational approaches. Furthermore, future work will be crucial in realizing its full potential. Ongoing efforts will focus on refining the simulation of disabilities within VR environments for a nuanced understanding.

Thus, the VR4ALL project positions itself as a catalyst for continuous improvement and adaptation in the evolving landscape of inclusive education. By exploring the practical implications of VR technologies in the early stages of design thinking, the project anticipates not only enhancing empathy but also paving the way for innovative and inclusive pedagogical approaches.

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